

FAQ

FAQ's about the KDV Sport Tennis Program.

KDV SPORT TENNIS PROGRAM

KDV Tennis program is a **social** and **performance** focused tennis program built on strong values, clear standards, and **long-term** kid/player development. It is designed for kids aged **3 years up** to young competitive players (Performance and Academy Programs) who want to improve their tennis while developing discipline, resilience, accountability, and a strong work ethic.

KDV Tennis Program also highlights teamwork, sportsmanship, and a love of staying active. Through fun games and engaging activities, kids don't just learn how to play tennis—they build confidence and develop life skills they can use both **ON** and **OFF** the court.

We provide a wide range of tennis coaching programs. Our team of tennis coaches are fully qualified professionals trained to the highest level.

All of our coaches are required to attend regular staff training and professional development sessions.

PROGRAM LENGTH (TENNIS/SCHOOL TERM)

Our programs follow the Public School Terms – 40 weeks per year. No debits are taken during the two (2) weeks Public School Holiday period or Summer Holidays.

We do not hold lessons on Public Holidays or State School Holidays. If a lesson falls on one of these days, you will not be charged.

All students will be automatically re-enrolled into next term – this includes from the end of one year to the beginning of the next. **Your enrolment and payment authority remains in place until you notify us of your intention to cease.**

EQUIPMENTS

What should I bring along?

Comfortable enclosed **sports** shoes, a hat, water bottle and racquet. If you do not have a racquet, our coaches will be able to lend you one **temporarily**. They can also help recommend what size to buy.

PARTICIPATION PATHWAY

An entry level program that encourages a love for the sport of tennis through lots of engaging activities and play. This is suitable for kids of all ages and skill-levels and offers a structured progression towards competent tennis play. This pathway includes the following stages:

- **Blue Ball**, 3-5 years
- **Red Ball** (Levels 1 and 2), 5-8 years
- **Orange Ball** (Levels 1 and 2), 8-9 years
- **Green Ball** (Levels 1 and 2), 10-12 years
- **Yellow Ball** (Levels 1, 2 and Squad), 12+ years

How are groups and classes determined?

After initially being enrolled in a class, students will be assessed by their coach and may be moved to a group that is more appropriate to their standard. Students are progressed using the **Tennis Australia** endorsed **Hot Shots** system.

COACHING PLAYER RATIO

We aim to maintain an average ratio of 1 coach to 6 athletes across all tennis programs throughout the year to ensure quality coaching and individual attention.

PARENTS' ROLE IN THE TENNIS PROGRAM

Parents play a vital supportive role by encouraging independence, reinforcing the program's values, and allowing coaches to coach. Providing feedback during training sessions is discouraged to maintain a focused learning environment.

Parents are welcome to observe training, however, interaction with players or coaches during sessions should be avoided. This helps players remain engaged and accountable.

PARENTS QUESTIONS AND CONCERNS

All questions or concerns should be directed to the tennis kids program via email. Coaches should not be approached during training sessions, as their focus must remain on the kids.

WET WEATHER

What happens if it rains?

We will do everything possible to run our programs as scheduled, however on occasion weather may force us to cancel. **If a session is cancelled due to wet weather, a make-up lesson should be scheduled during the same term.**

Decisions to cancel lessons will generally not be made until immediately prior to the scheduled lesson commencement time.

Who do I call?

You can contact our centre immediately prior to the lesson scheduled commencement time. Please call the reception team on **5596 0404**. Alternatively, you can check for regular weather updates on the **KDV Kids Facebook page**.

MAKE-UP LESSONS

Kids/Players are expected to attend their nominated training days. We understand changes may occur and aim to be accommodating where possible. To assist us in delivering a quality service, changes or make-up must be emailed to **info@kdvsport.com**.

Make up lessons can be arranged by joining into another class on a different day/time of the same level (dependent of class size and availability).

- **Make up session must be booked in advance.**
- **Make-up sessions must be used within one school term and do not carry over to the next term.**
- **Refunds are not available for missed lessons.**

TUITON FEES

All regular coaching fees are charged weekly in advance via direct debit from your nominated credit card or bank account. We do not invoice by the term, issue accounts, or accept ad-hoc payments.

Kids can start lessons at any time throughout the year.

How much is membership?

Your weekly debit fee is your membership fee. **There are no extra fees on top.**

Are there any transaction fees?

No. All Ezidebit processing and merchant fees are included in your tuition fee.

Who is **Ezidebit**?

Ezidebit is our secure payment provider, responsible for processing all credit card and bank account transactions on behalf of KDV Tennis Programs.

PAYMENTS

From 2026, payments will be processed weekly on **Tuesdays** from your nominated bank account or credit card. Additional details are available in the Direct Debit Request (DDR) Payment Authority.

CANCELLATION POLICY

You can cancel your enrolment and payment authority at any time by providing **14 days written notice**.

How do I cancel my enrolment?

Cancellations must be submitted online via the **CANCELLATION REQUEST FORM**, located on the KDV Kids Tennis website.

Note: Text Messages or Verbal Notice to coaches or staff are not sufficient.

FRIDAY SOCIAL MATCH PLAY

At KDV Sport we highly recommend and encourage kids to enjoy the Friday Social Match Play. It is a specific coach supervised activity that allows students to practice what they have learned

in their lesson. The program may be provided through internal sessions, competitions, or events – it will depend on the player level. Participation supports player development and accountability.

Contact your coach to find out more.

X POINT MATCH PLAY

X Point Match Play is the **competitive** version of Friday Social Match Play.

X-Point is Tennis Australia's digital system used to record match results, track player performance, and manage ratings. It allows players, coaches and clubs to log scores, monitor development, and ensure fair, level based competition.

X-Point is commonly required for competitions and programs, helping provide structure, transparency, and accurate tracking of a player's match play and progress.

A minimum playing level is required.

Contact your coach to find out more.

PERFORMANCE PATHWAY

***Competitive Tournament Level players only.**

A focussed pathway for those who want to develop their gameplay and technique with an intention of pursuing tennis at a club level.

Incorporates private coaching, internal competition/tournaments and strength and conditioning programming.

This pathway includes the following stages:

- **Red Performance Plus**
- **Orange Performance Plus**
- **Green Performance Plus**
- **Academy Tennis Program**

Is tournament play required?

While tournament play is not compulsory for other programs, competitive match play is strongly encouraged for KDV Tennis Performance pathway athletes. Competition provides valuable learning, accountability, and development that cannot be replicated in training alone.

PATHWAY TO THE KDV TENNIS ACADEMY

KDV Tennis Academy offers a clear development pathway from introductory performance programs through to full-time performance and day programs.

Progression is based on attitude, effort, consistency, and ability, not age alone.

Movement between programs is determined by COACHING ASSESSMENT and readiness to handle increased training demands.

FURTHER QUESTIONS?

You can speak with the coach at the conclusion of the lesson, or for any additional enquiries, please contact: info@kdvsport.com.