KDV SPORT PICKLEBALL

JUNIOR PROGRAMME

Junior Pickleball Terms & Conditions

Start & Play (ages 6–9) | Skills & Play (ages 10–13)

DRAFT FOR MANAGEMENT APPROVAL — confirm child-safety procedures before publication.

1 Program

- Start & Play: Wednesdays 4:00–4:55 pm, ages 6–9. Skills & Play: Wednesdays 5:00–5:55 pm, ages 10–13.
- Each session is 55 minutes, with a maximum of eight children and one coach. Equipment is provided.

2 Registration and bookings

- A parent or legal guardian must register the child and provide current emergency, medical and authorised-collection information before participation.
- Bookings and payment are completed through the KDV Sport website or app. Every session must be booked individually. Purchasing a pass does not reserve a place.
- Places are subject to availability; no compulsory term enrolment applies.

3 Fees and passes

- Single session: $30. Five-session pass: $140. Ten-session pass: $270. All prices are AUD.
- Passes follow existing KDV Pickleball validity and expiry conditions disclosed at purchase. Passes do not guarantee a place in a particular session.

4 Cancellation Policy

- Cancellations made at least 4 hours before the scheduled session will receive a session credit.
- Cancellations made less than 4 hours before the session, or failure to attend, will generally result in the session being forfeited.
- In the event of unexpected circumstances, parents or guardians are encouraged to contact the Pickleball Department Manager as soon as possible. Each situation will be reviewed individually, and a session credit may be provided where appropriate. All cancellations should be processed through the KDV Sport booking system where possible. This policy does not affect any rights under Australian Consumer Law.

5 KDV cancellations and weather

- A minimum of four children is required for a session to proceed. KDV may cancel sessions for insufficient bookings, unsafe weather, staffing or other safety concerns.
- If KDV cancels a session, the booking entitlement will be restored, with any additional remedies required under Australian Consumer Law. Families will be contacted as soon as reasonably practicable.

6 Arrival and collection

- An adult must bring the child to the designated meeting point and receive acknowledgement from the coach before leaving. Children must not be left unattended before check-in.
- At the end of the session, the coach will release the child only to an authorised collecting person after checking identity as needed. Changes must be communicated and verified before collection.
- Parents must remain contactable and collect promptly. If delayed, they must contact KDV immediately. A child awaiting collection remains supervised in an appropriate observable location.

7 Health, safety and behaviour

- Parents must disclose relevant health conditions, allergies, medical plans, medication arrangements and support requirements. Unwell children should not attend.
- Children must wear enclosed sports shoes, follow coach instructions and remain in the designated activity area.
- Unsafe, bullying or persistently disruptive behaviour may result in removal from an activity and parent contact. Any participation restriction will be handled fairly and lawfully.

8 Child protection, privacy and photography

- KDV staff must follow applicable child-safeguarding, supervision, incident reporting and professional-boundary procedures. Parents and children may raise concerns with KDV management or its designated child-safety contact.
- Promotional photos/videos require separate appropriate parent/guardian consent. Declining consent does not affect participation.
- Personal and medical information is accessed only by authorised personnel for legitimate operational or safety purposes and handled under applicable privacy requirements.

9 Emergencies, changes and consumer rights

- KDV may contact emergency services and provide appropriate first aid in an emergency, and will notify parents or emergency contacts as soon as practicable.
- KDV may make reasonable operational changes and will notify families of material booking changes.
- Nothing in these terms excludes or limits rights under Australian Consumer Law.

10 Contact Information – Pickleball Department

- Phone: 0420 692 816 | Email: pickleball@kdvsport.com
- Office hours: Monday–Wednesday 2:00–8:00 pm; Thursday 9:00am – 3:00 pm; Friday 2:00–8:00 pm; Saturday 7:30 am–2:00 pm; Sunday closed.
- For bookings, cancellations, unexpected circumstances or general enquiries, please contact the Pickleball Department. Outside office hours, please use the KDV Sport booking system for cancellations where possible.

Parent/guardian acknowledgement

By booking a child, the parent/guardian confirms they have read these terms and supplied accurate registration and emergency details.

INTERNAL — management checks before publication
confirm exact pass expiry, approved child-safety contacts, medical/medication procedures, Blue Card and supervision compliance, and the collection escalation procedure.